

## **Press release**

[Thursday, 26 June, 2014]

Openness and transparency can save money; strengthen people's trust in government and encourage greater public participation in decision-making. Therefore, a mechanism for public complaints to be lodged with the Anti-Corruption Commission (ACC) is to foster openness and transparency in the country.

In order to further enhance transparency and accountability system in our country, Royal Government is pleased to establish a complaint unit under the Office of Prime Minister. Henceforth, any complaint with respect to improper decisions and callous acts of Cabinet Ministers may be submitted to the Cabinet Secretary, Gyalyong Tshogkhang, for necessary action. The Cabinet Secretary will review all complaints received and submit to Hon'ble Prime Minister for information and action. Complaints of criminal in nature, if any, will be forwarded to the ACC for investigation and necessary action thereof.

Any complaints with respect to inappropriate acts of other position holders, viz., Members of Parliament, Government Secretaries and senior civil servants should continue to be lodged with the ACC.

This press release is issued for general information and compliance of all concerned citizens of the country.

**Office of Prime Minister & Cabinet  
Gyalyong Tshogkhang, Thimphu**